



Financial Policies

Thank you for choosing Deep River Family and Cosmetic Dentistry. We are committed to providing you with the highest quality of dental care and will do everything we can to help you maintain a healthy smile. Your trust is important to us, and we want to make sure you understand your financial responsibilities and options before we begin treatment.

Insurance

As a courtesy to you, we will file your claim to your insurance company. However, your insurance policy is a contract between you and your insurance company. We can make no guarantees regarding the accuracy of the insurance estimate, and you will be responsible for any balance not covered by your insurance plan.

Payments

All fees and payments are due at the time of service. If you have insurance, your co-payments, plan deductibles or portion will be due at the time of service. You may use Cash, Check, Visa, MasterCard, Discover, American Express or CareCredit.

Treatment Fees

We are confident that our fees reflect the overall quality of care and services that we provide. We work hard to keep treatment fees low and reasonable and for that reason, these fees are not negotiable. In the case of extenuating circumstances, any discount will be at the discretion of Dr. Bray.

Cancellation and Re-Scheduling

We understand that life can be unpredictable at times, however, please understand that your appointment time is reserved especially for you. If you wish to cancel or re-schedule your dental appointment, please call our office during regular office hours at your earliest convenience. Our office does request a minimum of two business days to avoid a cancellation fee. The fee for not appearing or canceling the same day of your appointment will be determined based on the amount of time that was reserved for you and the number of occurrences. Our regular office hours are Tuesday- Friday, 8:00 am to 5:00 pm Closed from 1-2pm for lunch.